

**From:** [Conduit](#)  
**To:** [DL - All E-Mail Users](#)  
**Subject:** Conduit Newsflash: Message from the Board  
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Feb. 23, 2017

## Message from the Board

You may have seen or heard about the Channel 7 news story on Denver Water that aired last night. Although we take exception to how information was characterized and to some of the statements, as a public-sector organization, we should expect and even welcome media and public scrutiny. We do feel, however, it's important that we provide additional context and reassurance to you.

First, we have nothing from which to hide or be ashamed. You are welcome to view videos of the full interviews: [Jim Lochhead part one](#); [Jim Lochhead part two](#); [Penfield Tate part one](#); [Penfield Tate part two](#). As commissioners, we stand firmly behind the actions we have taken, from executive appointments and retention that have brought us strong and visionary leadership, to fiscal oversight that has resulted in solid financial ratings, to accountable and prudent management of rates, which provides our customers with a reliable infrastructure and a safe, sustainable supply of water.

At the same time, we are accountable to our ratepayers, and they deserve the highest degree of transparency from us. We are thoughtful and strategic with every ratepayer dollar we spend. We have checks and balances in place for everything we do, including executive level compensation, which is carefully benchmarked against similar jobs within our industry to ensure that our pay and benefits are fair and equitable.

A high-profile, public agency like Denver Water is going to be in the spotlight. We regret that this particular story took the focus off the incredible work you do every day for our customers. Now more than ever, we must stay focused on moving forward and staying true to our values.

We must embrace what we know to be absolutely true: Denver Water still has an excellent reputation, and it is because of the work all of you do every day.

As commissioners, we truly value the work you do here. From our men and women braving the weather to operate our system and service our infrastructure, to our employees in remote locations, to all of the people behind the scenes who keep our business running, you are the reason we are successful.

Thank you for your continued commitment and dedication to Denver Water.